

Children

By state law, we cannot see minors without the permission of a parent or guardian. Parents who want their children to be seen independently or with other adults will need to give prior written permission. Issues of birth control, pregnancy, abuse, and sexual infections are exceptions to this rule.

We recognize that the health of teenagers depends on the choices they make independent of their parents. Therefore we ask parents to give their teenage children time to speak privately with the doctor.

Medications

Please bring all your medications to each doctor visit. This includes medications prescribed by other physicians, inhalers, nasal sprays, supplements, and over-the-counter medications. This helps us to give you the safest, most complete care.

Medication refills should be requested during your doctor visits, and will not be handled after hours. If you are on any medication chronically, we expect that you will see the doctor every 6-12 months to handle refills. If you allow your medications to run out, we cannot guarantee a same-day refill.

Addictive medications (pain pills, sedatives, anxiety, and ADD medications) are handled with great care at Pisgah Family Health. If you use these medications, you may be asked to sign a medication contract, to have urine drug testing, and to come in for pill counts. Misuse of these or any medications may be grounds for dismissal from our practice.

Hospital Services

Dr. Curran admits children to Mission Hospital in Asheville. For adults, we use the Asheville Hospitalists, who work full time at Mission Hospital.

Dr. Curran does not make rounds at nursing homes, but is happy to see these patients in the office.

Night Time Emergencies / Call

Between 5pm and 8:30am, emergency calls are covered by the Family Medicine Call Group. This group includes seven doctors in Asheville, all of whom are Board Certified in Family Medicine. Prescription refills are NOT handled after hours.

If you are having a medical emergency, please call 911 or go directly to the Emergency Room.

Privacy

At Pisgah Family Health we respect the privacy of your personal health information. Please read our complete privacy statement for more details. If you want anyone to receive your health information, (including spouse, parents or children) you must let us know this in writing.

Pisgah Family Health



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www.PisgahFamilyHealth.com

Pisgah Family Health *About Our Practice*



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About Our Staff



Gary A. Curran, MD

Dr. Curran is certified by the American Board of Family Medicine. He earned his MD from the University of Michigan, and completed his Family Medicine Residency at MAHEC in Asheville. He opened Pisgah Family Health

in 2004. He is also a competitive runner, with a special interest in care for athletes. He and his wife Diana Curran, MD are raising two very active children.



Melissa Martinez, PA-C

Melissa is a certified Physician Assistant. She earned her degree from the University of Florida, Gainesville in 1999. She has lived in Asheville since 2006, and practiced with Pisgah Family Health since 2011. She enjoys running,

cycling, and hiking with her three boys.

Feedback

At Pisgah Family Health we strive to provide excellent care in a comfortable setting. If you have complaints or concerns about any aspect of your experience in our office, please speak to Dr. Curran or to Julie Austin, our office manager.

Hours

Monday - Friday, 8:30am - 5:00pm.
We break for lunch from 12:00-1:30pm.

Services offered

Pisgah Family Health is a full service family medical practice. Dr. Curran sees adults and children of all ages, with various health conditions. We offer annual health screening and physical exams, including DOT, sports exams, pap smears, and Well Child, and vaccinations. We offer work-in visits for acute illnesses and injuries. Chronic illnesses such as diabetes, heart disease, lung disease, etc. can be managed by Dr. Curran alone or in conjunction with any specialists you may see.

Doctor Visits

Your first visit to Pisgah Family Health may take longer than most. Please arrive 20 minutes early. You will need to complete paperwork including your complete medical history. Bring your insurance cards, all your medications, living wills, and any other health documents that you have.

We attempt to stay on schedule and to minimize your wait at every visit. To achieve this we ask that you arrive on time for all visits. We expect doctor visits to last about 15 minutes each. If you have multiple problems, or need a physical or a procedure, please tell the receptionist at the time you make your appointment, so we can schedule enough time.

Procedures

Procedures available in the office include skin biopsies, mole removal, cryotherapy, wound care, EKG, spirometry, vision and hearing testing, and lab testing. If you need a service we do not offer, we will refer you to the appropriate specialist in Asheville.

Labs and Tests

All labs and tests handled by us must be ordered by a medical professional in writing, and have a documented diagnosis. Blood tests drawn in our office return in 2-7 days. Some lab tests take longer, depending on the processing. We will send the results by mail to your home address unless otherwise specified. If there are significant abnormalities, we will call you or request that you return to discuss the results.

Referrals

Referrals to facilities and specialists outside our office may take several days to arrange. We will send an order to the specialist or facility. They will call you directly to schedule your appointment. If you do not receive a call within a week, please contact our office so we can follow up with the facility or specialist.

Fees

Charges for doctor visits vary depending on the complexity and time spent. Procedures incur extra costs. Payment is expected at the time of service for the entire bill, or the insurance copay. Labs and outside tests will be billed independently. If you have billing questions, please see Julie, our office manager.

